

Press Release

Maag Showcases Thailand Sales & Service Center

Nearly 100 visitors Attend Open House to Learn About Latest Capabilities Including New Rotor Sharpening Center

OBERGLATT, Switzerland, July 8, 2016 – Maag, a leading global manufacturer of gear pumps, pelletizing systems, filtration systems and pulverizers, recently conducted a highly successful open house at its Maag sales and service center in Thailand. Nearly 100 visitors, including processors and end users from throughout Southeast Asia, attended the June 30 event and learned about Maag’s latest capabilities including the recently opened rotor sharpening workshop. It was the first combined event in Thailand for Maag and its affiliate companies Gala and Reduction Engineering Scheer since Maag’s recent acquisitions.

“We are thrilled with the turnout and the positive response at the open house,” said Thomas Willemsen, Maag vice president of business development for After Sales and Service Centers. “There was great interest in the expanded service capabilities of the sales and service center with the recent addition of rotor sharpening services, overhaul of underwater die plates, and the cleaning of polymer contaminated machine parts.” Maag is now able to offer a broader service portfolio in Southeast Asia, including high-quality rotor sharpening for strand pelletizer tools to a larger customer base. Due to the expansion of its service footprint in Southeast Asia, Maag is positioned closer to its customers and able to offer improved and faster support.

The sales and service center located in Thailand’s Chonburi Province site has been in operation since 2008 while the new rotor sharpening workshop for strand pelletizers opened May 1.

At the open house, visitors received the latest information on available equipment plus an overview on Maag’s complete service capabilities.. They also saw two machine demonstrations and process tests on purpose-built underwater pelletizing systems that combined both Maag and Gala technical knowledge. Customers also saw capabilities for rotor sharpening for all common rotors of strand pelletizers, sharpening of bed knives for common pelletizers, overhaul of die plates of underwater pelletizers. Maag further offers the cleaning of polymer contaminated parts and tools

Press Release

as die's, pumps and screen changer parts, extruder screws or elements with a vacuum pyrolysis oven of the newest generation.

Overall, Maag demonstrated its unique capability as a “one-stop shop” when it comes to service for pumps, filtration systems, and pelletizers.

The sales and service center houses a showroom for Maag's complete line of products, including RE Scheer's Model 25AC lab-scale pulverizer, and additional room for spare parts and inventory, and equipment sales and service. The Thailand sales and service center employs about 12 people.

Thailand is a key Asian business hub because of its strong infrastructure, large petrochemical and plastics market, and broad global automotive base.

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Photo: Interested visitors at Maags Open House in Thailand

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About Maag:

Maag is the worldwide leading manufacturer of gear pumps, pelletizing systems, filtration systems and pulverizers for demanding applications in the plastics, chemical, petrochemical, and food industries. Maag develops, manufactures, and distributes innovative, customized solutions for complete pump and pelletizing systems – with the expertise based on its long-term industrial tradition since 1910.

Maag is known around the globe as a pioneer and technology leader in the development and manufacture of gear pumps and complete system solutions tailored to customer needs. The company has for decades been renowned for the quality and innovative technology of its pelletizing

Press Release

solutions. Gala Industries as well as Reduction Engineering Scheer recently joined the Maag family and extend the product portfolio with pulverizers and additional pelletizing systems.

Maag manufactures in Switzerland, Germany, Italy, USA and China, with additional sales offices in France, Singapore, Taiwan, Malaysia, India, Thailand and Brazil and employs more than 1000 staff. It is represented in the markets with its brands „Maag Pump & Filtration Systems“, „Automatik Scheer Strand Pelletizers“, „Gala Automatik Underwater Pelletizers“ and „Reduction Pulverizing Systems“. Maag, a Dover Corporation Company (NYSE:DOV), is a business unit of Dover Engineered Systems.